**List of questions to ask ISO 14001 consultant**

Before deciding about engaging a consultant for your ISO 14001 project implementation, consider these questions and use them while talking to ISO 14001 consultants.

**General questions:**

1. What is his experience in [industry]?
2. What is his work experience before becoming a consultant for ISO 14001?
3. How many customers did he have? What kind of customers has he served? Can he provide a reference list?
4. Has he ever had an environmental role (e.g. Internal Audit, Environmental Manager)?
5. What is his experience in following areas:
   1. Management of legal requirements in your geographical area
   2. Identification of Environmental Aspects
   3. Other ISO standards (general knowledge or implementation experience)

**ISO 14001 experience related questions:**

1. How many ISO 14001 implementation projects has he finished successfully in last two years?
2. From ISO 14001 implementation projects – how many of his customers applied for certification and how many were successfully ISO 14001 certified (in first attempt)?
3. What was the most complex ISO 14001 assignment he has had? Can he describe it shortly?
4. What is his educational path in ISO 14001 i.e. what kind of ISO 14001 certificates does he have? Does he hold an ISO 14001 Lead Auditor certificate?
5. Does he deliver ISO 14001 training? If yes, what type of training, how many training sessions, for how many people?
6. Has he ever published any expert article? How many and where?
7. Can he show you example of Corrective and Preventive Action process that he created?
8. Can he briefly describe ISO 14001 structure:
   1. Requirements defined in ISO 14001
   2. Other documents related to ISO 14001

**Implementation specific questions:**

1. What are the most common issues in ISO 14001 implementation project he faced and what was his approach to resolve them?
2. What is the usual length of the implementation project? What does it depend on?
3. How would he define scope of the project in your case?
4. Can he name few mandatory documents required by ISO 14001?
5. What would be his suggestion about the approach to evaluating significance of environmental aspects?
6. How did he define accounting for the services on some of his projects?
7. What is his suggestion in regard of how to define responsibilities to perform particular tasks on the project?